





Exhibitor Registration & Exhibitor Profile How-to-Guide

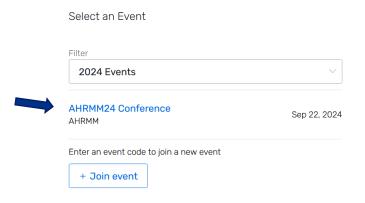


Access Your Exhibitor Portal

- The primary booth logistics contact for your company will receive a dedicated email welcoming them to the AHRMM24 Conference Exhibitor Portal — "Welcome to AHRMM24 Conference - Login to the Exhibitor Portal" from AHRMM24 Conference ahrmm@aha.org>. Within this email, you will find a unique link with access to your company portal page.
- From here, you will be prompted to login or create a new login password.
- If you have previously exhibited in any AHRMM events, please ensure you are logged into the correct event, "AHRMM24 Conference". If you are not logged into the correct event, select the "Switch Event" button located on the top right of the menu.



If available, select the AHRMM24 Annual Conference event. If not available, click "+Join event" and enter the
below event code and your organization's name for access. (Please note: Please email mkravenas@aha.org before you do
this to avoid duplicate records)

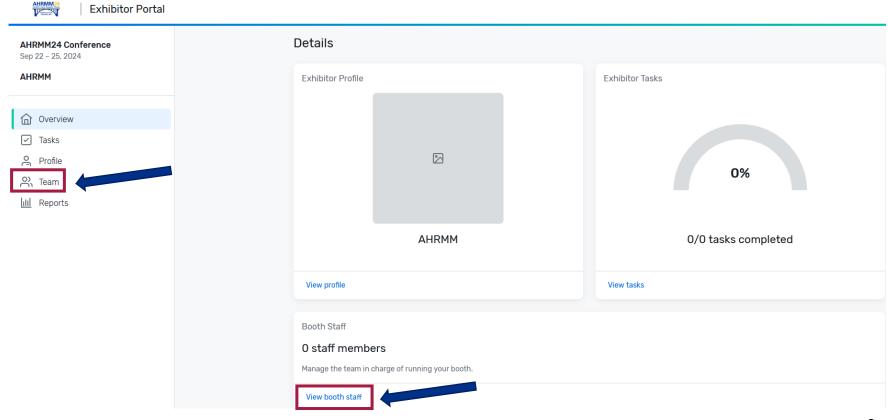


Enter an event code to join a new event		
	Add Event	×
+ Join event	Enter the Event Code of the event. The Event Code should be provided by the organizer of the event.	
	Event Code	
Event Code: WBNSZRSD6GZ Organization: (Your Organization's Name)	Organization	
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Register Your Onsite Staff

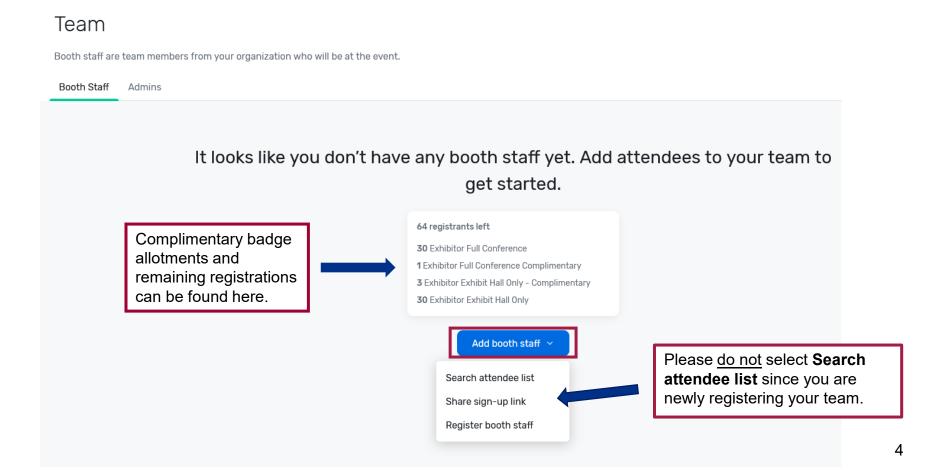
- Once logged in to your company portal, you will be able to manage your onsite staff along with setting up your team for success onsite.
- To register yourself and/or onsite staff, select "Team" from the left side navigation bar or select "View booth staff" under the Booth Staff section.





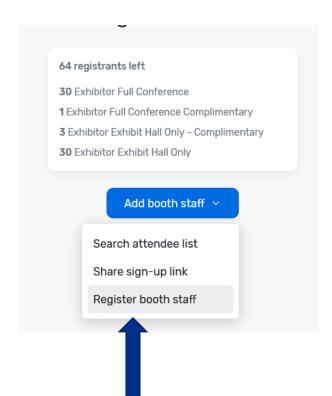
Register Your Onsite Staff

• To begin, select the "Add booth staff" button. Here you will select your process forward by selecting either "Share sign-up link" **or** "Register booth staff".

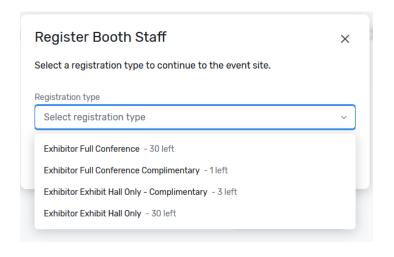


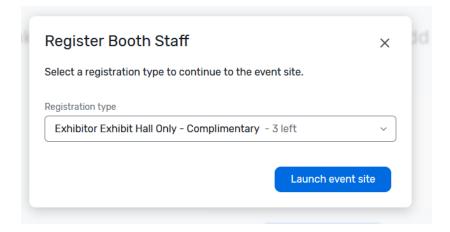


Select the Registration Type



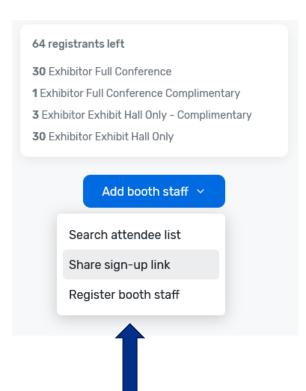
If you choose to do the **Register booth staff** option, you will be taken through the registration process to register each of your booth staff individually.



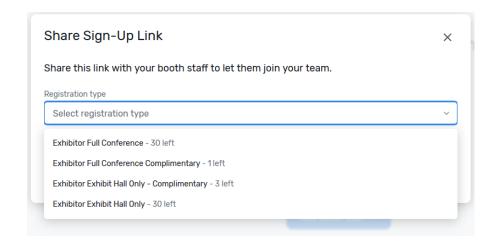


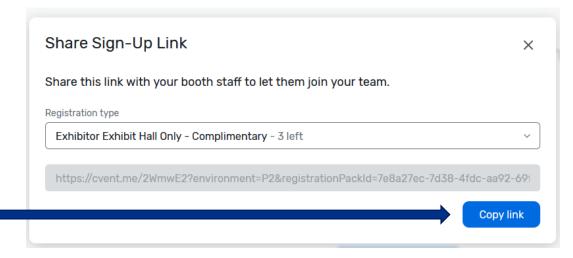


Select the Registration Type



If you choose to do the **Share** sign-up link option, you will be asked to select your staff's registration type. Then, copy the registration link so your booth staff can register themselves.







Registration Types and Fees

- Exhibitor Full Conference Complimentary* = Exhibiting companies complimentary full conference registration allotment
- Exhibitor Exhibit Hall Only Complimentary = Exhibiting companies complimentary exhibit hall only registration allotments
- Exhibitor Full Conference* = An additional Full Conference registration you would like to pay for (\$900 until June 30, \$1,100 after June 30)
- Exhibitor Exhibit Hall Only = An additional exhibit hall only registration you would like to pay for (\$350)

*Full Conference exhibitors can attend AHRMM24 Conference sessions and collect CECs and includes a lunch ticket. Lunch tickets are available to purchase for Exhibitor Exhibit Hall Only registrations as an additional item (see next page)



Exhibitor Exhibit Hall Only Additional Items

This option can be purchased during the registration process as an Additional Items for the Exhibitor Exhibit Hall Only.

Additional Items

Select the quantity of items you'd like to purchase.

Monday & Tuesday Exhibit Hall Lunch

Exhibit Hall Only registrations do not include lunch. Purchase a lunch ticket to receive a lunch on the selected day(s)

One ticket for Monday & Tuesday Exhibit Hall Lunch.

\$100.00

each

Select ~

Monday Exhibit Hall Lunch

Exhibit Hall Only registrations do not include lunch. Purchase a lunch ticket to receive a lunch on the selected day(s)

One Ticket for Lunch on Monday.

\$50.00 each

Select ~

Tuesday Exhibit Hall Lunch

Exhibit Hall Only registrations do not include lunch. Purchase a lunch ticket to receive a lunch on the selected day(s)

One Ticket for Lunch in the Exhibit Hall Tuesday.

\$50.00 each

Select ~

New in 2024 – the AHRMM24 Attendee lunches will be held in the Exhibit Hall. The **Exhibitor Exhibit Hall Only** registration type does not include a lunch ticket. If your Exhibit Hall Only staff would like to receive a lunch on the selected day, they will need to purchase a lunch ticket for the selected date(s)

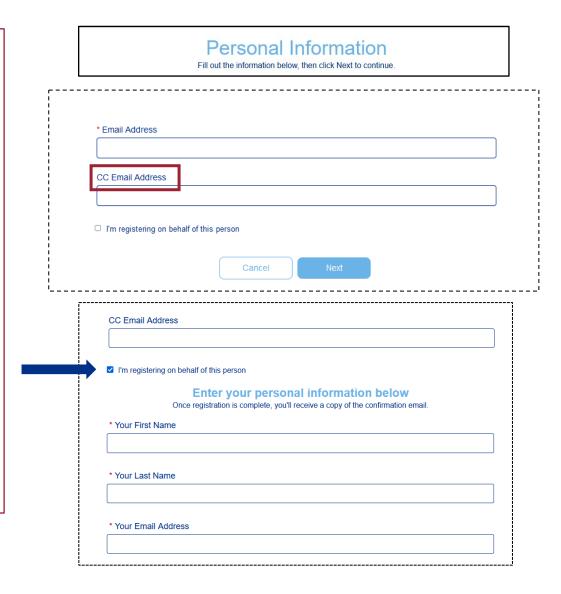
Note: the Exhibitor Full Conference registration type includes access to the Attendee lunch.



Admins: if registering on behalf of your booth staff, please check the "I'm registering on behalf of this person" or use the "CC Email Address" option if you would like to be copied on your staff's confirmation email.

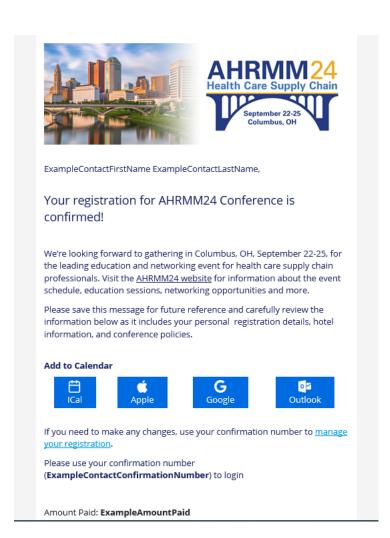
The "CC Email Address" will come in handy if you would like to modify, cancel, substitute, or make hotel reservations for your registrant.

All of this information can be found <u>only</u> within the confirmation email.





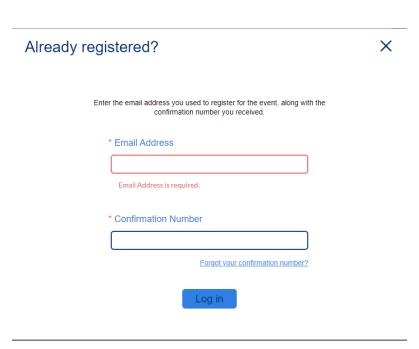
- You/your registrant will receive a registration confirmation email once done registering
- This email will give you access to:
 - Cancel or Modify the registration
 - Official registration confirmation number
 - Link to book housing
 - Print or download the registration invoice





- To modify an existing registration, locate the "Click here" link within the registration confirmation email.
- The link will direct you to the "Already registered?" landing page. Enter the registrant's confirmation number and click "Log in".
- On the Confirmation page, scroll down until you see the "Modify Registration" button.
- Complete the required fields and select "Submit" to process the modification.

Special Note: To substitute team members, you *must first cancel* the previous team member's registration. Then, you will have the opportunity to register the new team member using the available badge allotment.





Substitutions

- Registrants who are unable to attend may send an alternate.
- All substitution requests must be made in writing to <u>ahrmm@aha.org</u>.
- The deadline to submit a substitution is **September 8, 2024**, at 11:59 PM CT.

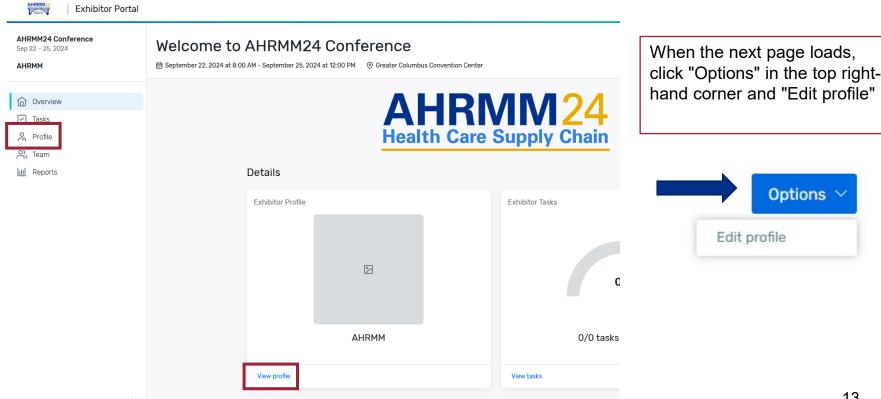
Cancellations

- All cancellation requests must be made in writing to <u>ahrmm@aha.org</u>.
- AHRMM can't be held liable for nonrefundable airline tickets, hotel, or other costs. 70% of your registration fees are refundable if written notice is received by 5:00 PM CT on **September 8, 2024**. No-shows are non-refundable.
- You may view all of the AHRMM24 Rates & Policies here.



Updating Your Exhibitor Profile

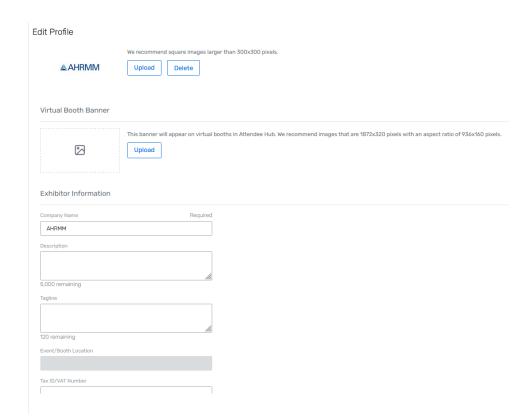
- Information uploaded directly into the Exhibitor Profile will be used in the mobile app.
- Select "Profile" from the left side navigation bar or "View Profile" on the landing page to begin.





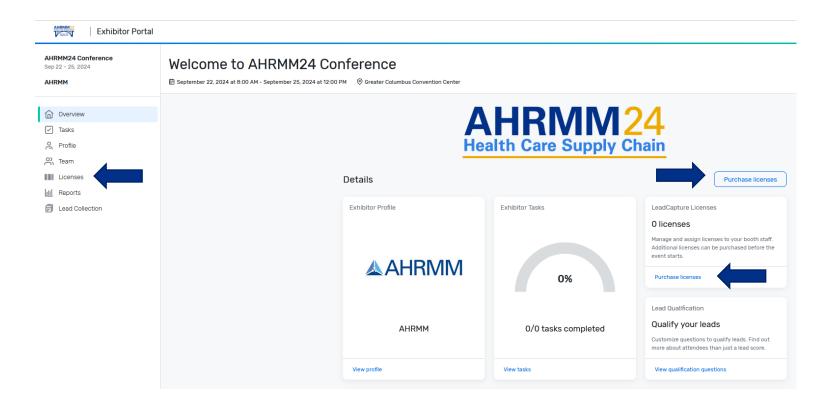
Updating Your Exhibitor Profile

- To update your profile, select "Options" and "Edit Profile."
- When completing your exhibitor profile, please be sure to upload your company's logo. The platform recommends square images larger than 300 x 300 pxs.
 - Please note: if the image does not match the recommendation, this may cause the logo to appear distorted.
- Requested information includes:
 - Company name
 - Description
 - Company phone number
 - Company email address
 - Website
 - Social media handles and more





Lead Retrieval

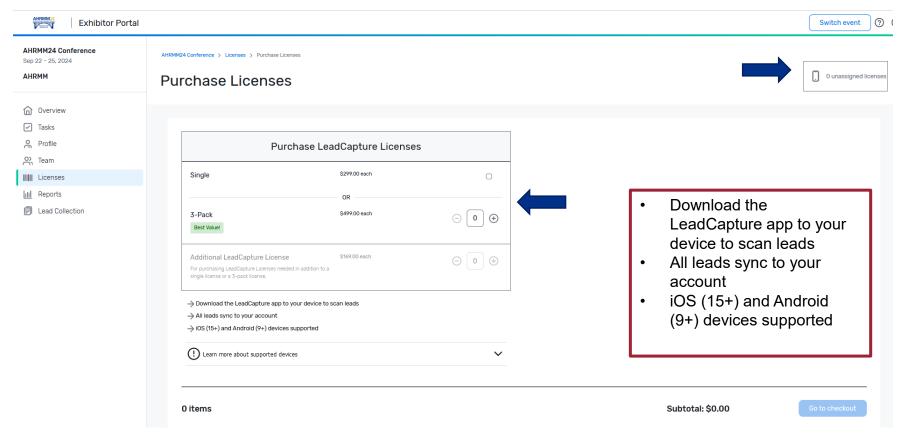


□ Purchase & Assign Licenses

• From the Exhibitor Portal, you can purchase licenses by selecting the Purchase licenses button or selecting Licenses from the left navigation bar



Lead Retrieval

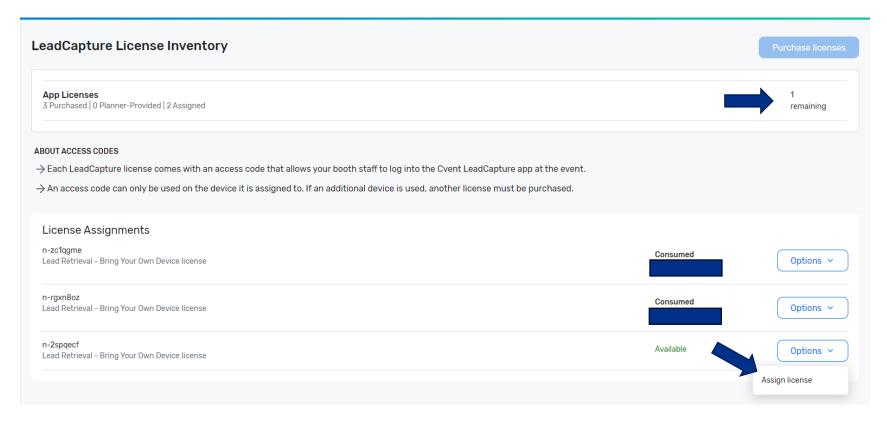


□ Purchase Licenses

- Purchase a single license for \$299 each or 3-Pack for \$499.
- You will need one license per device.



Lead Retrieval



□ Assign Licenses

- You will need one license per device.
- You will be able to assign the license to your registered staff.
- Detailed LeadCapture instructions will be available in Summer 2024.



Helpful Tips & Tricks

- If you encounter any issues with registering, you may have old browser cookies. This
 may happen when a computer is recognizing previous logins. Please clear your cookies
 or you can go into Incognito mode. Shortcuts below by browser:
 - Chrome: Press Ctrl + Shift + N
 - Microsoft Edge: Press Ctrl-Shift-N
 - Firefox: Press Shift + CTRL + P
 - o Safari:
 - For Windows: Press Ctrl-Shift-N
 - For macOS: Press 第 -Shift-N
- For questions regarding exhibitor registration on the portal platform, please contact AHRMM@aha.org.
- For questions regarding Lead Capture, please contact <u>leadcapture@cvent.com</u> and reference AHRMM24 Conference.
- For questions regarding your exhibit logistics, please contact **AHRMM@smithbucklin.com**.
- For additional exhibitor resource information, such as important dates & deadlines, please visit and bookmark the <u>Exhibitor Resource Page</u>.